

NAAC DVV CLARIFICATIONS

5.1.4 The Institution has a transparent mechanism for timely redressal of student grievances including sexual harassment and ragging cases

1. Implementation of guidelines of statutory/regulatory bodies
2. Organization wide awareness and undertakings on policies with zero tolerance
3. Mechanisms for submission of online/offline students' grievances
4. Timely redressal of the grievances through appropriate committees

HEI Input: A. All of the above

| DVV CLARIFICATIONS | HEI RESPONSE |
|------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------|
| Proof of constitution of Internal committees/ Grievances Committee formation/ other committees as per UGC norms. | Proof of constitution of Internal committees/ Grievances Committee formation/ other committees as per UGC norms are provided. |
| Circular/ web-link/ committee report justifying the objective of the metric | Circular/ web-link/ committee report justifying the objective of the metric are provided. |
| Minutes of the meetings of student grievance committee, as per metric. | Minutes of the meetings of student grievance committee, as per metric are provided. |

LIST OF DOCUMENTS UPLOADED

| S. No | Particulars of uploaded documents | Link to the relevant document |
|-------|------------------------------------------------------------------------------------------------------------------|-------------------------------|
| 1. | Certificate from the Head of the Institution | VIEW |
| 2. | Proof of constitution of Internal committees/ Grievances Committee formation/ other committees as per UGC norms. | VIEW |
| 3. | Circular/ web-link/ committee report justifying the objective of the metric | VIEW |
| 4. | Minutes of the meetings of student grievance committee, as per metric. | VIEW |

Weblink: <https://www.ssiptm.com/student-greivance.php>